



iNext Platinum Travel/Medical Insurance Information

We are pleased to provide you with the iNext **Platinum** Supplemental Insurance plan, providing emergency travel/medical insurance underwritten by Nationwide Mutual Insurance Company with claims administration by Co-ordinated Benefit Plans. The policy is designed to supplement an individual's private insurance by providing additional coverage for the cost of accidents, sicknesses, and travel-related mishaps while he/she is abroad. The policy also offers Emergency Medical Transportation coverage with options for the addition of Security Evacuation and Trip Cancellation/Interruption riders

| Schedule of Benefits | Platinum with Security |
|---|--|
| Deductible | \$0 |
| Medical Expense | Accident up to \$100,000 Sickness up to \$100,000 |
| Mental Health | Up to \$100,000 |
| Emergency Dental due to Accident | Up to \$750 |
| Emergency Medical Evacuation and Repatriation | \$1,000,000 |
| Transportation of Dependents | Included |
| Bedside Visit | Included |
| Repatriation of Remains | \$50,000 |
| Accidental Death & Dismemberment | \$20,000 |
| Accidental Death & Dismemberment - Air Only | \$100,000 |
| Trip Delay | \$200 - Per Trip |
| Baggage/Personal Effects (Aggregates Apply) | \$2,500 |
| Baggage Delay | \$200 |
| 24-Hour Travel Assistance Services | Included |

This is only a brief description of the coverage(s) available. The Policy will contain reductions, limitations, exclusions and termination provisions.

Insurance is underwritten by Nationwide Mutual Insurance Company and Affiliated Companies with a rating of A+ (Superior) by A.M. Best Company. Your Policy, along with the Confirmation of Coverage, will contain plan limitations, exclusions and termination provisions. All coverage(s) may not be available in all states.

| Natural Disaster & Political Evacuation Optional | Available Monthly or Annually |
|--|--|
| Political Evacuation | \$100,000 |
| Natural Disaster Evacuation | \$100,000 |
| Kidnapping/Ransom Consulting | \$250,000 |
| | |
| Trip Cancellation and Interruption Optional | Available on a per Trip/per Person Basis |
| Trip Cancellation | *100% of Trip Cancellation up to benefit level |
| Trip Interruption | *110% of Trip Interruption up to benefit level |
| Available Benefit Levels | \$1,500; \$3,000; \$5,000; \$7,000 |

► **WHAT IS INCLUDED IN MY EVACUATION UPGRADE COVERAGE?**

In the event of a Natural Disaster Situation, Inter-Hannover will, on a best-effort basis, arrange for your evacuation from a safe departure point they designate to a safe haven of their selection. They will pay for your evacuation up to and including seven (7) days from the date of the official disaster declaration issued by the relevant host country. They will assist with and pay for ground, water and/or air transportation, as may be warranted, to a safe haven. If evacuation becomes impractical due to hostile or dangerous conditions, they will maintain contact with you and advise until evacuation becomes viable or the natural disaster situation has passed.

In the event of a threatening security or political emergency situation due to governmental or social upheaval at your location, Inter-Hannover will arrange (and pay for in accordance with the terms set) for your evacuation from the area. Evacuation services are provided by iJet security personnel to transport the insured to the nearest safe location and then to your Resident Country if deemed necessary. The decision to evacuate will be made by security personnel in consultation with local governments and security analysts and in accordance with the definition of Emergency Political Repatriation outlined in the policy. Inter-Hannover and iJet may use any or all appropriate resources to evacuate you, including but not limited to charter aircraft and ground and sea transportation in such circumstances where the point of departure may not be an international airport.

► **WHAT DOES MY TRIP CANCELLATION AND INTERRUPTION UPGRADE COVER?**

If you purchased Trip Cancellation/Interruption as part of your policy, you will be reimbursed, up to the limit on the schedule of benefits, for non-refundable cancellation charges imposed by your travel supplier or airfare cancellation charges for flights arranged for your trip if you are prevented from taking your trip for the following covered reasons:

- Sickness, accidental injury or death of the insured, traveling companion, or family member which results in medically imposed restrictions as certified by a physician
- Weather which causes complete cessation of services of the Common Carrier for at least 24 consecutive hours and prevents the insured from reaching their destination
- Strike that causes complete cessation of services for at least 24 consecutive hours
- An accident or situation in a country which is part of the trip which leads the United States government to issue a general recommendation that an insured should not travel within that country for a period that would include the trip (State Dept. Warnings)



Part of the CIEE family

Frequently Asked Questions

The following commonly asked questions and answers are meant to provide general guidance about coverage and claims procedures. This is not intended as a guarantee of coverage; please see the full policy for further details.

► WHAT TYPE OF POLICY IS THIS?

Coverage provided by iNext through Nationwide Mutual Insurance Company is secondary to any other that may be in effect. In other words, if an individual is covered by another insurance policy - whether personal, parental, or through his/her school - that policy is the individual's primary policy and will provide reimbursement first, before Nationwide.

We recommend that individuals covered by a personal/parental/school insurance plan should continue the coverage while abroad. Therefore it is likely that many individuals will also be covered by a primary policy through another insurance company. These individuals should contact their primary insurance company first, and then file a claim with Co-ordinated Benefits Plans for any amount not covered by the primary insurer.

► WHAT ARE THE POLICY EXCLUSIONS?

The policy does not include coverage for:

- routine physical
- dental examinations
- preventative medicine
- other exclusions as defined in the policy

► ARE THERE CHANGES FROM PREVIOUS VERSIONS OF THIS POLICY?

Yes. Effective with 9/1/16 the following changes to this plan are in effect:

- The scope of the **Accident/Sickness** coverage has been broadened through the elimination of several exclusions, including that of Pre-Existing Conditions, Self Inflicted Injuries and Injuries Sustained Under the Influence of Drugs/Alcohol See the plan document for specifics.
- **Baggage/Personal Effects:** The base coverage for loss or theft of baggage and personal effects is \$250 per article up to \$2,500. Previously excluded Smartphones and Tablets will now be covered at the same criteria as laptops. Specifically, they fall into the same higher-end category as Jewelry, Watches, Camera Equipment, etc. . Such items are covered at \$500 per article, however with a **total aggregate** for this category at \$500. See policy for exclusions

► WHAT ARE THE COVERAGE DATES?

Individuals are covered for 365 days from the start date of coverage - regardless of the length of the program - but only outside the United States (and/or home country).

► DOES COVERAGE EXTEND TO COUNTRIES OTHER THAN THE PROGRAM COUNTRY?

Yes. Insurance coverage is valid in any country outside the 50 United States and District of Columbia. The insurance is available to all individuals who are residents of the United States and over 13 years of age.

► IS PRE-APPROVAL REQUIRED BEFORE RECEIVING MEDICAL TREATMENT?

No. Individuals do not have to contact Generali Global Assistance before receiving any medical treatment aside from hospitalization or surgery. Treatment by any doctor or medical facility that is licensed to practice medicine should be covered if primary insurance does not cover. The individual should simply go to a doctor then submit a claim for reimbursement.

► IS APPROVAL REQUIRED FOR SCHEDULED SURGERY OR HOSPITALIZATION?

It is recommended that individuals call Generali Global Assistance to open a medical case before being admitted to a hospital or prior to a scheduled surgery unless it is an **emergency situation** and a call is not possible. Generali representatives are available 24/7 and may be able to arrange direct payment with the hospital or coordinate payment guarantees for serious and/or expensive cases. However, there is no assurance that direct payment will be possible. Each claim must be handled on a case by case basis.



Frequently Asked Questions, Continued

► WHAT IS TRANSPORTATION OF DEPENDENTS AND BEDSIDE VISIT?

In the event an insured is hospitalized for 7 days or more following an emergency evacuation, the policy will pay for dependent children traveling with the insured to return to their home, with an attendant if necessary.

In addition, if documented medical opinion states that hospitalization is anticipated to last for 7 days or more the policy will pay for one person of the insured's choosing for a single visit to and from the insured's bedside. It covers round-trip economy airfare and must be arranged through Generali Global Assistance. Ground costs such as hotel, food and local transportation are not covered.

IMPORTANT CONTACT INFORMATION

► HOW DO I FILE A CLAIM?

You can easily file an iNext claim. Forms are available on our website www.inext.com. Go to the "Filing a Claim" tab at the top of the page and follow instructions and use forms associated with Co-ordinated Benefit Plans (Not Seven Corners)

Co-ordinated Benefits Plans, LLC

P.O. Box 26222

Tampa, FL 33623

Email: Team1@cbpinsure.com

Phone: 1-866-723-3063 or 727-412-7378

(It is strongly recommended that claims be filed via email)

You should have the following information available to file a claim:

Program Reference Number (listed on the back of the iNext Travel Card or print out) for Enhanced Comprehensive and plans.

What coverage type or benefit category the claim is under (e.g. Medical Expense, Baggage Loss, etc.)

The date the covered treatment or loss occurred

The amount that was paid (if applicable)

You should complete the claim form for accuracy, sign the form, and return it to Co-ordinated Benefit Plans along with any requested supporting documentation, such as original receipts, diagnosis, proof of travel (e.g., a copy of a flight itinerary), and primary insurance information.

It is important to remember to keep your receipts from doctor's visits, pharmacy prescriptions and diagnosis records. These will be required by Co-ordinated Benefit Plans when you file a claim. All diagnosis forms should be translated into English if possible. One reason claims processing can be prolonged is due to lack of documentation. The better prepared you are, the faster the claims processing can occur.

Completed claims forms must be completed and sent with the original itemized bills to the claim administrator within 90 days. Submit Claims or Inquires to:

► CONTACT INFORMATION

Co-ordinated Benefits Plans, LLC P.O. Box 26222, Tampa, FL 33623 **Email:** Team1@cbpinsure.com

Phone: If you have any questions about a claim, please feel free to contact Co-Ordinated Benefit Plans at:

1-866-723-3063 or 727-412-7378

► WHO DO I CALL FOR HELP IN THE EVENT OF AN EMERGENCY?

Generali Global Assistance is available 24/7 to assist. Contact them at:

+1.240-330-1548 (collect/outside U.S.); 1-866-506-5304 (toll free inside the U.S)

ops@us.generaliglobalassistance.com

Be certain to identify yourself at the outset of the call as an iNext insured

